

FOR IMMEDIATE RELEASE

Luigi's Pizza & Pasta adds HME Wireless' GuestCall LTD and ServerCall restaurant pagers to enhance customer service after significant expansion.

Atlanta, GA – April 25, 2011 – To keep pace with the growing demand for his restaurant's delicious homemade meals, owner Hamid Pezeshk added over 1,200 square feet to Luigi's Pizza & Pasta just a year after its doors opened in Bryant Arkansas in 2008. In order to uphold Luigi's exceptional tradition of customer-friendly service in this larger space, Mr. Pezeshk knew he had to find a more efficient way to communicate with both servers and customers. HME Wireless is proud to announce he chose the [GuestCall LTD](#) and ServerCall restaurant pagers to meet those needs.

As Mr. Pezeshk puts it, "After contacting many local restaurants and doing a lot of on-line research, I chose HME Wireless and I'm glad I did. I don't know how I ever managed without their wireless paging system."

Luigi's still uses some of the same recipes introduced by Gino Luigi in Little Rock, in the early 1970s, but the new location offers many new dishes as well as a full-service bar where customers can relax until their table is ready. And when it is, HME Wireless's [restaurant guest paging system](#) with an auto recall feature notifies guests instantly and discretely. Without the need for long lines or a noisy overhead system, Luigi's is able to reduce walk-aways and maintain an inviting atmosphere.

Repeat business is a trademark of excellence that the staff at Luigi's takes pride in, and Mr. Pezeshk says he is thankful that HME Wireless' great products and service have helped to grow that business even more. "My employees and I work together as a team to take great care of our customers," he says. Today, [HME Wireless](#) is proud to contribute to that team's success.

Luigi's uses the freshest ingredients in their homemade sauces, pastas, sandwiches, and salads. Using HME Wireless's [ServerCall](#) system helps ensure those dishes are served as hot and fresh as they were intended by allowing the kitchen to notify the wait staff the instant orders are ready. That means greater efficiency and more quality time spent with guests. "Luigi's sets the bar very high and we are honored that when they needed to deliver even better service that they chose HME Wireless to help with that process," said Russ Ford, Vice President of HME Wireless.

With over 5,000 square feet to manage, the reliability of Luigi's wireless [restaurant paging system](#) is essential, and Mr. Pezeshk has been pleased, "Our hostess stand is about 70 feet from our bar, and even with all the electronics in that area, we have never experienced a malfunction



Onsite Paging

of server or guest calls.” Plus ServerCall has a Unique System ID paging solution, which prevents interference from neighboring systems.

About HME Wireless, Inc.

An industry leader, HME Wireless (formerly NTN Wireless) offers a complete line of reliable on-site messaging solutions to improve efficiency and customer service for businesses worldwide. Restaurants, hospitals, church nurseries, and retail businesses are just a few that have been using our systems to increase sales, productivity and customer satisfaction. HME Wireless is a subsidiary of HM Electronics, Inc.

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