

**FOR IMMEDIATE RELEASE**

**Ozzie's Corner Italian opens for business with new  
GuestCall IQ restaurant paging system from HME Wireless**  
*Integrates HME's Table Scout with its ConnectSmart Hostess wait list management system*

Atlanta, GA — January 24, 2011 — Ozzie's Corner Italian, the newest concept from Great American Restaurants, has opened for business with a new [GuestCall IQ restaurant paging system](#) from HME Wireless. The authentic-Italian themed restaurant will also integrate HME's Table Scout with a *ConnectSmart Hostess* wait list management system.

[Ozzie's Corner Italian](#) is located on a busy corner in Fairfax, Virginia, and management at Great American Restaurants was looking to enhance its guests' experience amidst a bustling, Italian-family atmosphere. Turning tables quickly and keeping waiting guests happy were paramount, and that's what attracted Great American Restaurants to HME.

"The more efficient we are, the happier our guests are going to be," said Colleen Sisk, Talent Development Manager at Great American Restaurants. "And while the *Hostess* system has us completely linked together, the [Table Scout](#) really completes the picture — it's a whole new level of service."

Table Scout's unique hand-held transmitter allows *Ozzie's* staff to navigate through the dining room and update table status instantly, in real time, so they don't have to run back to the hostess station. Now status updates can happen immediately, and guests will be seated even faster.

For its [paging system](#), Great American Restaurants was attracted to GuestCall IQ's unique automatic pager renumbering feature. The patent-pending technology automatically renumbers pagers at the touch of a button, so operators don't have to worry about tracking numbers or ending up with duplicates when reordering.

"A good, timely concept and great food will get them here," said Sisk, "but it's the service and experience that keep customers coming back for more. I'm happy to add HME to our team."

"We continually strive to bring new solutions that have a positive impact on our customers and being able to deliver a total communications solutions for Ozzie's is yet another example of how we listen to our customers and deliver on their expectations," said Russ Ford Vice President of HME Wireless.



*Onsite Paging*

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**About HME Wireless, Inc.**

HME Wireless, Inc. offers quality electronic solutions to a variety of businesses like Ozzie's Corner Italian to increase efficiency, productivity and customer satisfaction. An industry leader, HME Wireless (formerly NTN Wireless) offers a complete line of reliable onsite messaging solutions to improve efficiency and customer service for businesses worldwide. Restaurants, hospitals, church nurseries, salons and retail businesses are just a few that have been using our systems to increase sales, productivity and customer satisfaction. HME Wireless is a subsidiary of HM Electronics Inc., an innovative technology company serving over 60,000 customers worldwide. Founded in 1971, HME helps businesses in the restaurant and professional audio markets enhance productivity and customer service with the most cutting-edge and customer-driven technologies.

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