

FOR IMMEDIATE RELEASE**Famed Robert Mondavi Winery pairs tasting rooms and tour guides with HME Wireless' QuietCall paging system to enhance visitor experience**

AUGUST 26, 2010 – ATLANTA, GA – The Robert Mondavi Winery in Napa, CA, has recently deployed a QuietCall [paging system](#) from HME Wireless to increase staff responsiveness, and enhance the touring and tasting experience for its guests. As one of the first wineries in the Napa Valley to offer tours, tastings, concerts and events, Robert Mondavi Winery stands for excellence in every aspect of its operation.

“This is our first experience with a paging system, and from day one we’ve noticed a big difference,” said Jocelyn Hoar, Visitor Center Manager, of Robert Mondavi Winery. “We’re operating more efficiently. We’re more productive. And most importantly, we’ve been able to translate those improvements into a better experience for our guests during our tours.”

Equipped with compact [belt-clip pagers](#), tour guides can be reached immediately no matter where they are on the property. Co-workers no longer have to search for an available guide, and visitors aren’t faced with delays waiting for tours to start. Tasting room staff members can be paged as soon as a tasting has been scheduled, ensuring that tasting sessions start on time, with little or no waiting for guests.

Hoar also noted that the paging system frees up staff members to perform other duties in the Winery Visitor Center, rather than waiting in the reception center for a tour or tasting to start.

The [QuietCall paging system](#) used at the Winery features a digital desktop transmitter and CrystalCall belt-clip pagers. Since CrystalCall pagers are rechargeable, the staff has confidence in knowing their system will always be ready to go. The digital desktop transmitter also allows for easy system growth should the winery ever expand or want to add more users in other areas.

“We are really excited to see a world class organization like Robert Mondavi Winery choose HME Wireless for their onsite paging needs. The quality of our products and commitment to excellence in service are right in line with the way they run this exceptional business and we are proud to be a small part of their ongoing success” said Russ Ford, Vice President of Sales for HME Wireless.

For more info on the QuietCall paging system, please call (866) 611-4202 or visit us on the web at www.hmewireless.com.

About Robert Mondavi Winery

When Robert Mondavi founded the iconic Robert Mondavi Winery in 1966, his vision was to create fine Napa Valley wines that would stand in the company of the great wines of the world. With a firm conviction that the personality of great wines is a result of soil, climate, vineyard management, and winemaking philosophy, the winery continues to pursue Robert Mondavi's goal of excellence with the same passion and innovative spirit, moving forward with technology and programs that break barriers and open new frontiers. For more than four decades now, Robert Mondavi Winery has led California's wine industry--and much of the world--with innovations in winegrowing and winemaking, as well as educational and cultural outreach. The Robert Mondavi Winery was one of the first in the Napa Valley to welcome visitors for tours, events, concerts and tastings. Since then, our visitor programs have become world-renowned. The winery is open to visitors daily from 10:00 a.m. to 5:00 p.m., and closed on Easter, Thanksgiving, Christmas and New Year's Day. For additional information, please call Robert Mondavi Winery at 1-888-RMONDAVI (888-766-6328); option 2.

About HME Wireless, Inc.

HME Wireless, Inc. offers quality electronic solutions to a variety of businesses like Robert Mondavi Winery to increase efficiency, productivity and customer satisfaction. An industry leader, HME Wireless (formerly NTN Wireless) offers a complete line of reliable onsite messaging solutions to improve efficiency and customer service for businesses worldwide. Restaurants, hospitals, church nurseries, salons and retail businesses are just a few that have been using our systems to increase sales, productivity and customer satisfaction. HME Wireless is a subsidiary of HME Inc., an innovative technology company serving over 60,000 customers worldwide. Founded in 1971, HME helps businesses in the restaurant and professional audio markets enhance productivity and customer service with the most cutting-edge and customer-driven technologies.

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Product photos available upon request.

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